## What is claimed is:

- 1. A storage system comprising:
- a port functioning as an interface to a host;
- a cache memory;
- a shared memory;
- a control device connected to said port, said cache memory, and said shared memory through a connection line; and

a disk device connected to said control device;

wherein said storage system coupled to a service

terminal connected thereto for receiving first priority

information on each logical device provided for said host;

wherein said control device maps more physical devices to a logical device with a high priority than that with a low priority based on said first priority information received from said service terminal; and

wherein in the event of a failure, said control device performs control such that data held in said cache memory and belonging to a logical device is saved to plural physical devices mapped to said logical device.

2. The storage system as claimed in claim 1, wherein said shared memory stores a mapping relationship between each logical device and a plurality of physical devices, said mapping relationship being established based on said first priority information.

3. The storage system as claimed in claim 1, wherein:

said service terminal is adapted to receive second priority information indicating a task priority; and

in the event of a failure, said control device performs control such that a job with a high priority is executed after it is dequeued from a priority queue within said storage system based on said second priority information received from said service terminal.

- 4. The storage system as claimed in claim 3, wherein said shared memory stores said second priority information received by said service terminal.
- 5. The storage system as claimed in claim 1, wherein if data is lost in the event of a failure, said storage system outputs information indicating a logical device and a position in said logical device corresponding to said lost data to said service terminal.
- 6. A method for controlling a storage system which includes:
  - a port functioning as an interface to a host;
  - a cache memory;
  - a shared memory;
- a control device connected to said port, said cache memory, and said shared memory through a connection line;

and

- a disk device connected to said control device; wherein said method comprises:
- a first step of receiving first priority information on each logical device provided for said host; and
- a second step of mapping more physical devices to a logical device with a high priority than that with a low priority based on said first priority information received at said first step, and in the event of a failure, saving data held in said cache memory and belonging to a logical device to a plurality of physical devices mapped to said logical device.
- 7. The method as claimed in claim 6, further comprising:
- a third step of storing a mapping relationship between each logical device and a plurality of physical devices into said shared memory, said mapping relationship being established based on said first priority information received at said first step.
- 8. The method as claimed in claim 6, further comprising:
- a fourth step of receiving second priority information indicating a task priority; and
- a fifth step of, in the event of a failure, performing control such that a job with a high priority is

executed after it is dequeued from a priority queue within said storage system based on said second priority information received at said fourth step.

9. The method as claimed in claim 8, further comprising:

a sixth step of storing said second priority information received at said fourth step, into said shared memory.